

RDA

RDA MANAGEMENT COMPANY

February 2, 2005

Richard G. Lubinski
President
Think Energy Management LLC
2925 Circle Drive
Silver Lake, OH 44224

Dear Rick,

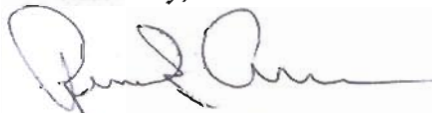
As you know, being in the customer service business, it is necessary to continually improve and enhance your service to meet growing demands of the client. Since our service is in physical accommodations - hotels and office buildings - these enhancements must be seamless and always reflective of current technology.

In order to reach and maintain these standards, we felt the strength of an independent, knowledgeable energy management consultant would give us the insight to make timely decisions. Not only did Think Energy Management give us the unbiased facts to make informed decisions, but we received valuable information on the status, quality and efficiency of our existing energy use. This knowledge gave us the ability to make prudent and adept decisions in regard to our facility improvements.

We continue to be very enthused with our 25 year plus relationship with your company. The energy management systems, as well as the other recommendations that you have made over the years, i.e. different rate structures, continue to bear fruit for us. Rick, your on-going consultation at the property level is very worthwhile. We are very impressed with your knowledge and your ability to help us save money. The time budgeted for your energy audits has been money well spent and the results are tangible.

We look forward to a long working relationship. Thanks for all your advice.

Sincerely,



Rennick Andreoli
President