



Sheraton Suites
AKRON/CUYAHOGA FALLS

January 5th, 2005

Mr. Richaard Lubinski
President
Think Enegy Management
2925 Circle Drive
Cuyahoga Falls, OH 44224

Dear Mr. Lubinski,

Now that our relationship has spanned a period of 18 years, it is our pleasure to provide you with the strongest kind of endorsement and recommendation to your organization as a highly skilled energy management company . Since retaining your services, you have demonstrated a keen ability to listen, analyze, test and create imaginative, realistic and cost-efficient solutions for which we are eternally grateful.

Since the installation of your energy management system which has served us well over almost two decades, your team has demonstrated a strong sense of what we like to call "ownership" whereby your team responds to our needs like an owner. Our problems are your problems and there's no higher praise can one bestow on any employee, associate or service provider than to say that they act like "owners".

In the future, should your organization want to use our company as a reference, please know that you will merit our highest praise and strongest recommendation.

With this endorsement goes our sincere appreciation for your continued outstanding service.

Sincerely yours,

Sheraton Suites Akron/Cuyahoga Falls, OH

Abe J. Moses
President